

# TERMS AND CONDITIONS

## E-COMMERCE



We believe and invest in the development of business potential through comprehensive but affordable solutions for any business, helping to increase sales or reduce costs. This is why we focus on creating highly efficient strategies with immediate results.

### 1. SERVICES: E-commerce

- Hosting and Domain for 1 year
- Slider Home (1)
- Sections (6)
- Contact Form
- Interactive chat
- Certificate of safety
- Payment Pass
- Shopping car
- Products (20)

### 2. PRICE: \$699 USD

### 3. PAYMENT

- 50% Down payment
- 50% Upon completion

### 4. GLOSARY.

- **Payment Gateway:** A payment gateway is a portal that connects a bank account with the corresponding payment processor. Transmits transaction information, either virtually through web payment services and APIs or in person through a payment terminal.

- **A shopping cart:** Is a platform, a module or a plugin that forms part of the web page of an e-commerce or electronic commerce. This is responsible for collecting information about the orders made by users before they make the payment or complete the purchase.
- **Digital portfolio:** These portfolios contain a wide variety of information to capture the versatility of the person appropriately. Digital portfolio information can also appear in a variety of media, such as texts, photographs, illustrations, diagrams, web material, audio files, spreadsheets, and PowerPoint presentations.
- **Home page:** A homepage is a page designated to be the main entry point to a website, appearing when a user begins a session.
- **Hosting:** A hosting is a hosting service for websites.
- **Contact Form:** It is a deployable tool through a website that allows to collect contact information from their visitors, such as their email, telephone number or location.
- **Interactive chat:** Communication between two or more people on the internet that is carried out simultaneously unlike e-mail or internet forums.
- **Security Certificate:** It protects the confidentiality of the data transmitted through the network, thus avoiding the exposure of that information publicly for possible fraudulent uses of it.

## 5. STEPS.

- **STEP 1- Down Payment:** With the down payment and the contract signed we assign the team in charge of THE CUSTOMER.
- **STEP 2- Diagnosis:** Diagnostic session to socialize the business model, features and product portfolio of the (Customer User) - (It is scheduled session of 2 hours)
- **STEP 3- Corrections:** Five (5) sessions each week of partial deliveries will be scheduled to review changes and suggestions (1 hour each session) - (starting 1 week after diagnosis)
- **STEP 4- Delivery:** The final delivery of the website is made.
- **STEP 5- Payment and credentials:** Pay 50% of the total of the plan and the credentials are released.

## 6. TOTAL, DELIVERY TIME

- Six (6) weeks

## 7. ENTRY AND STAY REQUIREMENTS.

- Signing a contract.
- Payment on agreed dates.
- Have a good internet connection.
- Attend meetings agreed by the parties.
- Deliver the documents and other information agreed between the parties.
- To make the comments, requests, complaints, petitions and claims on the dates and times agreed.
- Respect the established channels of communication and attention.

## 8. CANCELLATION AND EXIT REQUIREMENTS.

- Be up to date with pending payments.
- Inform the desire to cancel the plan at the established communication channels.

## CONTACT INFORMATION

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